UL-AU Mark Scheme: Product certification that empowers trust

UL uses scientific expertise to help demonstrate conformity.

At UL, we help empower your brand's integrity through expert and rigorous testing, inspection, verification and certification. We're a leading global testing, inspection and certification (TIC) provider with over a century of scientific knowledge, proven data and working experience in safety, security and sustainability. Our local and international understanding of standards, standards creation and government regulations provides you a trusted resource for all your testing and certification needs.

A dedicated UL Mark for Australia and New Zealand

The UL-AU Mark Scheme is a product certification solution for both Australia and New Zealand. It helps empower trust and confidence in the conformity of products used in many industries. It brings credibility to the fire and life safety market, certifying the conformity of products and systems that have met local regulatory and market requirements.

The UL-AU Mark Scheme is managed in-region by personnel with extensive industry expertise, including a local certification team. It pairs local market expertise with UL's global reputation and is underlined by accreditation from the Joint Accreditation System of Australia and New Zealand (JAS-ANZ)*.
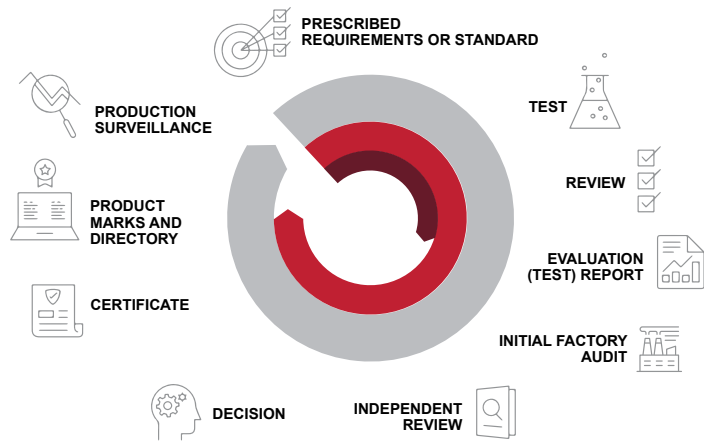
*UL International New Zealand is the formal name of the JAS-ANZ accredited UL certification body

A comprehensive approach to certification

Our end-to-end product certification process helps test and certify that products continue to achieve conformity. We evaluate the entire production life cycle beyond a single point-in-time test. The UL-AU Mark Scheme adopts product certification activities under the internationally recognized ISO/IEC 17000 standards suite, including:

- Test and evaluation reporting
- Initial factory auditing
- Independent review and decision-making
- Certification
- Product marking that can incorporate a QR code providing a quick digital connection between physical product and UL's online directory of certified products
- Ongoing dynamic production surveillance

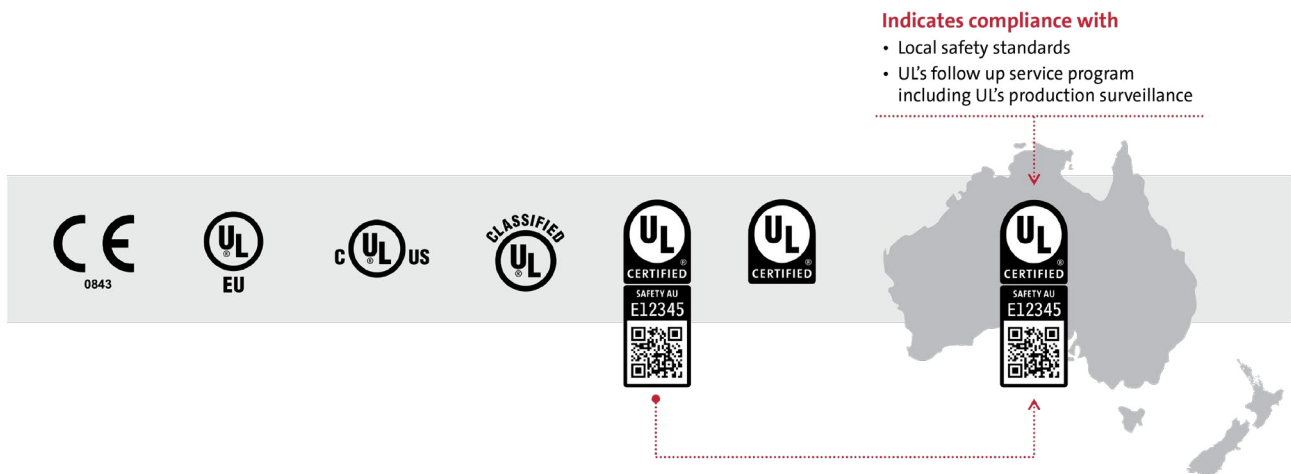Product certification from UL demonstrates confidence and trust in product conformity.

Independent, third-party certification builds trust

UL is independently accredited by JAS-ANZ to deliver leading third-party product certification providing stakeholders confidence that products achieve product conformity expectations.

Product testing to prescribed requirements and nominated Standards is an important part of demonstrating product conformity. Third-party product certification provided by the UL-AU Mark Scheme complements this point in time assessment with product evaluation, initial factory auditing and ongoing production surveillance to empower trust in certified product. It confirms that products being produced for the market continue to meet product conformity expectations beyond a single test and provides manufacturers who have invested in quality management processes with independent recognition and a point of difference to attract market share and maintain brand integrity.

UL-AU Mark Scheme product certification also improves transparency regarding product conformity to end users by providing:

- Certificates confirming the scope and nature of certified product
- A publicly searchable directory of certified product
- A unique product Mark with optional QR code technology providing a digital link between physical product and product certification information

Indicates compliance with
- Local safety standards
- UL's follow up service program including UL's production surveillance

Not all evidence of suitability is equal

Every Australian state and territory has adopted the National Construction Code (NCC) as technical provisions for mainstream buildings. The evidence of suitability requirements of the Building Code of Australia (BCA) provisions of the NCC provide multiple options to demonstrate product conformity. New Zealand expectations also allow multiple options without prescribing minimum expectations based on product risks. Subjective opinions, unqualified forms of evidence or single point-in-time test reports are not equivalent to the independence or assessment rigour applied by product certification. Whilst evidence of suitability options may be presented as interchangable and look similar, they are vastly different and only product certification that includes production surveillance provides confidence that product conformity continues to be met.

All options look the same

But not all options are equal

Any form of evidence

Subjective opinion

Test report

THIRD-PARTY PRODUCT CERTIFICATION

Independent accreditation

Third-party certification by a ISO/IEC 17065 accredited product certification body

Product marks

Publicly searchable directory

Production surveillance

Leverage our leading testing expertise and resources to efficiently obtain product certification

Our global testing capabilities can help speed up project turnaround times. Our accredited testing facilities can perform multiple product evaluations, making it possible to bundle certifications for different regions in the same certification program and also conduct this work close to product production in the Australia and New Zealand, North American or European regions.
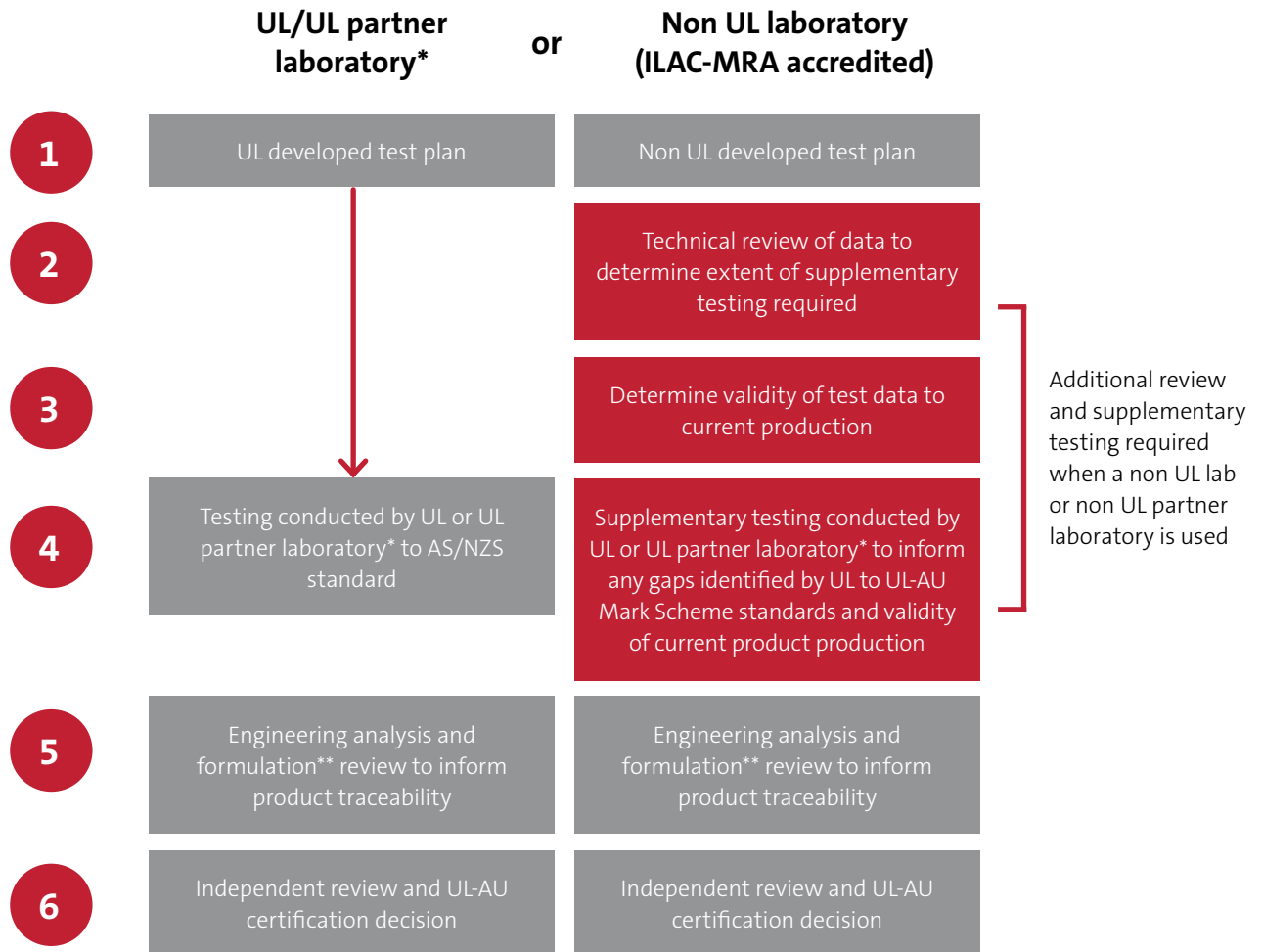
The UL-AU Mark Scheme provides the confidence in product conformity that the Australia and New Zealand region is demanding today. At UL, we recognize that it's important to provide certification options for new product as well as transitioning existing product seeking independent third-party certification.

To facilitate this, the UL-AU Mark Scheme incorporates a number of data acceptance pathways. These pathways allow for the acceptance of new test data generated by UL.

Alternatively these pathways also allow existing data from UL, or other independently recognised bodies that meet UL's requirements, to be considered. This reduces the amount of supplementary testing or analysis necessary to validate current production of the product including any product formulations, and how the product satisfies local standards and requirements of the UL-AU Mark Scheme.

*UL reserves the right to establish whether existing data satisfies the requirements of the UL-AU Mark Scheme and UL. Where data is from a non-UL Laboratory, the laboratory must, at a minimum, hold ILAC-MRA Accreditation.

DATA ACCEPTANCE PROCESS

	UL/UL partner laboratory*	or	Non UL laboratory (ILAC-MRA accredited)
1	UL developed test plan		Non UL developed test plan
2			Technical review of data to determine extent of supplementary testing required
3			Determine validity of test data to current production
4	Testing conducted by UL or UL partner laboratory* to AS/NZS standard		Supplementary testing conducted by UL or UL partner laboratory* to inform any gaps identified by UL to UL-AU Mark Scheme standards and validity of current product production
5	Engineering analysis and formulation** review to inform product traceability		Engineering analysis and formulation** review to inform product traceability
6	Independent review and UL-AU certification decision		Independent review and UL-AU certification decision

Additional review and supplementary testing required when a non UL lab or non UL partner laboratory is used

* UL partner laboratory means a laboratory with which UL has a preexisting data acceptance agreement
**Formulation analysis only applicable to passive fire protection products.

Protecting your investment in certification

Global supply chains and production variables constantly change. A key component of the UL-AU Mark Scheme is production surveillance that independently assesses quality management, alerts manufacturers to variations and maintains confidence in product conformity. We offer dynamic follow-up surveillance for the UL-AU Mark Scheme to mitigate compliance risk and provide rigor and confidence to suppliers, specifiers and regulatory authorities. We also consider production surveillance that has already been undertaken in other regions that may satisfy the requirements of the UL-AU Mark Scheme to avoid reestablishment of processes.

Promote your investment in certification

Information on the Mark can link to information in product certification scheme directories. These directories are publicly accessible and can be used to verify product conformity, including details of the specified requirements met.
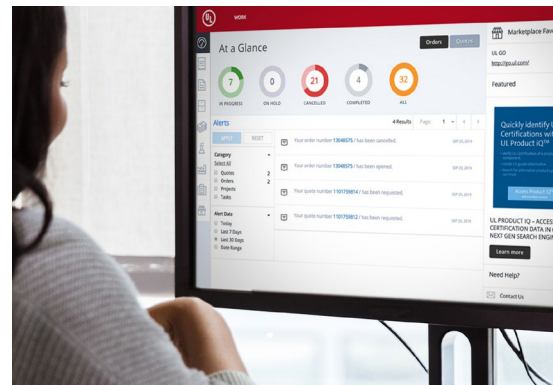
The UL-AU Mark Scheme uses smart Mark technology that offers a unique identifier for the Australian market. This Mark can link the physical product to online certification information.

UL's smart Mark technology:

- Enhances clarity and acceptance
- Delivers greater transparency for authorities and end users into a product's compliance
- Bundles multiple certifications into a single Mark
- Promotes compliance within the marketplace
- Displays the unique country code, product ID and promotional QR code

Customers also access the UL Marks Hub to create customized Marks in line with UL guidelines. This can include promotional badges and product pages hosted by UL.

Benefits of the myUL™ portal

myUL® is a secure source that gives you an enhanced level of access into your UL project files, such as product information, documents and services. Having easy access to this in-depth information empowers you to make decisions that will positively impact your bottom line. By providing you with better visibility and insight, our client portal can help you advance the pace of innovation, drive growth and increase speed to market. To learn more or register, visit myUL™.

To find out more, please contact
Matthew Wright - Matthew.Wright@ul.com
Built Environment Manager, Australasia
or visit UL.com

Empowering Trust®