# UL SOFTLINE STATS
## ARKANSAS FACILITIES

<table>
<thead>
<tr>
<th>Softlines Employees</th>
<th>Average Resolution Time for Salesforce Cases (customer inquiries)</th>
<th>Average Turn-Time for All AR Softlines Reports</th>
<th>Pull Turn-Around Time Goal of</th>
</tr>
</thead>
<tbody>
<tr>
<td>450</td>
<td>1.6 Days</td>
<td>3.0 Days</td>
<td>48 Hours</td>
</tr>
</tbody>
</table>

## COLORMATCHING
Color programs can help reduce the failure rate to significantly below the industry standard.

**Turn-Time:** 24 Hours

### Industry Standard
For lab dip failures range from 35-50% & for shade bands range from 15-20%

**Working with CTL’s Color Management Professionals & Tools**, suppliers can reduce their failure rate significantly below the industry average.

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## Evaluating the Quality & Safety of:
- Accessories
- Adult Clothing
- Footwear
- Children’s Clothing
- Home Textiles
- Leather Goods

## Sample Retrieval
- 23 Pullers
- 48 Retrieval Time
- 188+ Retail Stores
- 22 States Covered

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