Each year more code authorities across the U.S. are taking advantage of choosing fire alarm certification through central station service. Through its Alarm System Certificate Services, UL helps code authorities maintain control over the level of compliance for fire alarm systems operating in their jurisdictions. AHJs, building owners, insurance companies and risk managers need to verify that fire alarms are installed, monitored, serviced and maintained according to nationally recognized codes and standards.

UL evaluates alarm service providers to determine their ability to provide code compliant service based on the National Fire Protection Association (NFPA), UL and other nationally recognized codes. Once a company goes through this evaluation process, they can issue certificates within their listing category. Under UL’s Follow-Up Services, listed alarm service companies must demonstrate that installation, monitoring, service, maintenance and record-keeping requirements are met for all systems covered by a UL Fire Alarm Certificate.

Some benefits of UL’s Alarm Certificate Services to the code authorities include:

- Alarm provider competency through compliance
- Ongoing oversight and accountability for the alarm company providers
- Level playing field for all alarm companies
- Competent and code-compliant submittals for plan review
- Reduction in nuisance alarms
- Peace of mind that only qualified technicians, properly trained on fire systems, respond to maintenance requests, perform regular inspections and repair the system
- UL Certified alarm systems are required to utilize equipment and devices that are properly listed and installed in the manner for which they were designed.
- Fire department notification of any system issues that render the alarm protection and detection system impaired for more than eight hours
- A certified alarm system may qualify the business owner for insurance discounts*

As part of the monitoring requirements for the International Fire Code (IFC), this service is provided at no charge to the fire department.

*Not all insurance companies offer discounts. Please contact your insurance company for more information.

Have questions? Reach out to us at ulalarmserviceahj@ul.com.