



# Services for healthy buildings

## Pandemic response plan advisory services



### **Help protect building occupants with comprehensive response plans and building evaluations**

A pandemic can cause major disruption to business operations in every sector. Having a plan to respond to these types of disruptions allows you to act quickly if your building is impacted.

UL is here to help you review existing plans to help you respond swiftly. We offer guidelines and assessments of pandemic response plans and provide recommendations for improvements following industry guidelines and best practices from the World Health Organization (WHO), American Society of Heating, Refrigerating and Air-Conditioning Engineers (ASHRAE), American Society of Heating, Refrigerating and Air-Conditioning Engineers and The Centers for Disease Control and Prevention (CDC). On-site building inspections are offered to conduct proper due diligence during limited building use and to help provide reassurance to occupants returning to work. UL provides training and education to key staff to enable them to align your business's procedures with the applicable regulatory standards and industry best practices.

UL can provide a range of services, including:

- Review existing plans related to job hazard analyses, janitorial job descriptions, training/education matrices, protocols and procedures to help you to align janitorial standard operating procedures to applicable regulatory standards and industry best practices for infectious disease control in buildings.



Taking  
**PRECAUTIONARY**  
☑️☑️☑️ **STEPS** can  
☑️☑️☑️ help **REDUCE**  
the *impacts* of  
**INFECTIOUS**  
**DISEASE**



- Evaluate or recommend HVAC hygiene, filtration, ventilation and indoor environmental quality policies regarding pandemics, including:
  - A visual inspection of sample air handling units for ventilation, filtration and hygiene
  - Spot air quality testing throughout the building and outdoors for airborne particles, relative humidity, screening tests for total volatile organic compounds and airflow pathways
  - Screening for issues related to mold and moisture to include visual inspection and thermal imaging diagnostics
  - Real-time surface sampling of representative areas of buildings on high touch areas such as desktops, countertops, door handles and handrails to evaluate janitorial services
  - Optional water sampling to verify systems are being adequately flushed and maintained

### Ongoing education for continued health and safety

Taking precautionary steps can help reduce the impacts of infectious disease and is more important now than ever. UL offers several e-Learning training programs to help educate members of your staff and building occupants, including the following:

- [Pandemic COVID-19 and Influenza](#)
- [Infection Control – Handwashing](#)
- [Coronavirus Disease 2019 \(COVID-19\)](#)

### Maintain safe and healthy indoor environments

When you need help responding to pandemic outbreaks that impact your building, turn to UL's indoor environmental quality and environmental health and safety expertise. Our multidisciplinary core team of board-certified infection control, industrial hygiene, public health and safety professionals stand ready with insightful advice.

*UL does not guarantee, certify or provide any warranty that as a result of the services or otherwise that viruses or other pathogens will be detected or eradicated from client's buildings or that occupants will not be infected.*

For more information, contact [healthybuildings@ul.com](mailto:healthybuildings@ul.com).



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