



March 18, 2020

Dear UL Client,

UL considers the health and safety of our employees, our customers and our communities to be paramount. We are actively monitoring the news and local government response to the coronavirus (COVID-19). Additionally, we are activating plans at a local and global level as needed to help ensure the health and safety of our employees.

It is our goal to provide the best possible service to all clients, especially those who utilize UL certification Marks on their products. During this challenging time, we understand that regular inspections may not be viable. You may not be manufacturing products or may have restrictions for outside visitors. In order to provide continued support for your certification needs, we are temporarily deploying alternative processes to ensure continuity of service.

Your field engineer will contact you to discuss options available for your particular region. We appreciate your patience at this time and thank you for choosing UL.