Flexible, responsive management of suppliers’ social and environmental compliance

The supply chain is the new frontier for sustainable business. Once you’ve begun to manage your own operational performance, the next major source of sustainability risk and opportunity is your supply chain. You need to know where your materials, products and services are coming from, and you need to be confident that the third parties involved in sourcing understand and adhere to your principles.

The challenge is that supply chains are large and dynamic. Suppliers drop in and out, and each supplier will in turn have its own suppliers. Managing a program to collect data from your supply chain can place a huge burden on your internal resources.

Our solution
360 Supply Chain provides distribution, timeline management, and receipt of virtually any type of questionnaire that will be distributed through a supply chain. The solution is used to gather information from suppliers to manage:
• Supplier compliance (code of conduct)
• Supplier audits (external auditing)
• Supplier performance data (carbon footprint)
• Performance improvement (corrective action management)
• Supplier communication (email blasts)
• Product-based compliance through the supply chain to source

Key features and benefits
Collect all types of information from your suppliers, from code of conduct surveys to performance metrics for Scope 3 reporting
• Significantly reduce the cost and complexity of collecting information from large and dynamic supply chains
• Identify risk in the supply chain and manage/document the required corrective steps
• Summarize performance back to suppliers on intuitive dashboards to drive improvement
A closer look at 360 Supply Chain

How do I collect the information?

• The system is designed to allow thousands of suppliers to self-manage their own company details and questionnaire responses without the need for timeconsuming administrative overhead. You simply invite a supplier or group of suppliers; they then create their own profiles and respond to the questionnaires you have assigned them.

• Workflows are driven with automated emails and summary dashboards for each user to highlight their required ‘actions’

• Users are guided through intuitive online wizards to simplify the whole process

• Approval steps ensure information is quality checked

What reporting and management tools will I get?

• Drive workflows with automated emails and summary dashboards for each user to highlight their required ‘actions’

• Create a central store of product/supplier certifications and compliance statuses

• Apply your custom scoring methodology to rate or risk categorize suppliers

• View simplified scorecards which can be shared with suppliers

• Calculate supplier level impacts for any KPI of interest (e.g. water, carbon) and aggregate this up to give a total supply chain footprint

• Assign corrective actions and improvement plans and keep a record of activity and communications with each supplier.

What about the suppliers of my suppliers?

The 360 Supply Chain solution is designed to help you drill down through the tiers of your supply chain while minimizing the associated administrative burden. Your suppliers can invite their suppliers, who will then create their own profiles and respond to the relevant questionnaires.